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| Overview | This standard covers the competence required to be able to liaise with offshore operations. The offshore operations may be static, such as a drilling rig, or mobile, such as survey work or laying a pipeline.  Fishing operations may be already established in some areas with static gear, such as set nets or pots and trawlers. Purse seiners or other fishing vessels may visit the area.  **Target Group**  This standard applies to individuals at the managerial level with good skills of communication and competence in maintaining documentation to stringent requirements. |

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| **Performance criteria**  You must be able to: | 1. consult with fishing and offshore personnel about proposed activities in a manner which encourages frank discussion 2. develop plans to meet the needs of the proposed activity 3. inform fishing and offshore personnel about plans and activities 4. deal with fishing and offshore personnel in a manner which shows respect for individuals and the need for confidentiality 5. give fishing and offshore personnel sufficient support for them to achieve their work objectives 6. create and maintain productive working relationships between vessels and personnel 7. broadcast information and warnings to fishing vessels, other vessels and offshore personnel about current and future activities 8. take action promptly to deal with conflict between fishing and project personnel 9. resolve conflict in a way which minimises disruption to work and discord between fishing and offshore personnel and complies with organisational and legal requirements 10. make recommendations promptly for improving procedures and reducing the potential for conflict 11. use specialised fishing knowledge to provide advice and information which is accurate, current, relevant and consistent with the employing organisation's policy, procedures and resource constraints 12. record and store information about fishing and offshore operations to meet commercial, operational and legislative requirements 13. make accurate records of conflicts and their outcomes, which comply with legislation, confidentiality and organisational policies 14. make information available only to authorised people 15. provide reports at the required time to meet commercial, operational and legislative requirements |

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| Knowledge and understanding  You need to know and understand: | 1. fishing methods and vessel types 2. radio communications and shipboard equipment 3. strategies and styles of working which encourage effective working relationships 4. methods of handling disagreements between fishing and offshore personnel in a constructive manner 5. how to develop and present proposals in ways which are achievable, clear and likely to influence fishing and offshore personnel positively 6. how to give information and advice effectively, both orally and in writing 7. how to provide feedback in a way which will lead to a constructive outcome 8. how to obtain information of vessel movements using radar 9. UKOOA Fisheries Liaison Guidelines 10. the application of statutory regulations and guidelines, organisational instructions and guidance and vessel contingency plans. |

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